EAB

Ospreys Navigate Faculty Engagement Update

Aligning Student & Academic Affairs
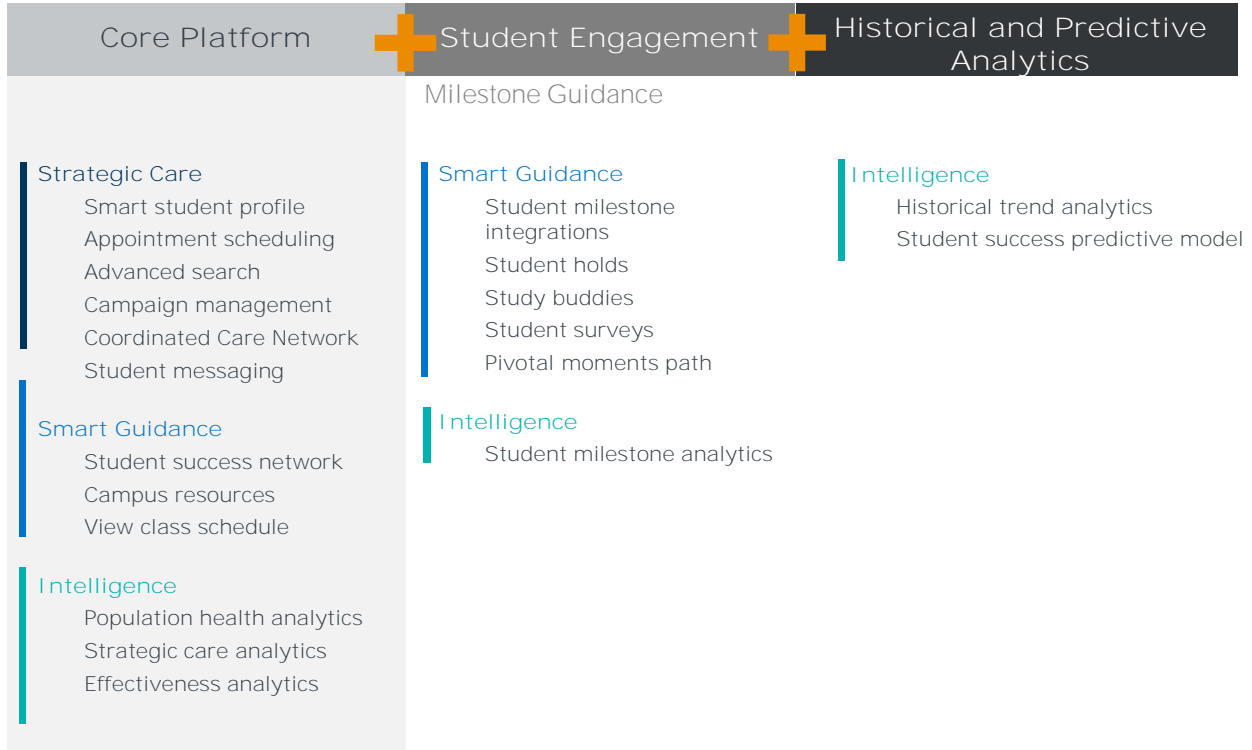for a smooth Fall Launch

July 9, 2024

Areas of Ambiguity with Ospreys Navigate

Timeline of when faculty are expected to use Ospreys Navigate

Managing additional workload & more technology to use

Equitable practices with varying case-loads

Overview: Build Your Navigate360 Platform

Core Platform	Student Engagement	Historical and Predictive Analytics

features:

Strategic Care
- Smart student profile
- Appointment scheduling
- Advanced search
- Campaign management
- Coordinated Care Network
- Student messaging

Smart Guidance
- Student success network
- Campus resources
- View class schedule

Intelligence
- Population health analytics
- Strategic care analytics
- Effectiveness analytics

Milestone Guidance
The entire core platform, plus:

Smart Guidance
- Student milestone integrations
- Student holds
- Study buddies
- Student surveys
- Pivotal moments path

Intelligence
- Student milestone analytics

The entire core platform and Milestone Guidance, plus:

Intelligence
- Historical trend analytics
- Student success predictive model

Cross-Campus Collaboration Empowers Students to Succeed

Faculty and Deans

- Analyze Academic Performance Across Courses
- Initiate Alerts
- Direct Referrals through campus-wide success network

Enrollment, Student, and Academic Affairs Leadership

- Surface Enrollment Barriers
- Identify Opportunities and Needs Across Subpopulations
- Track Course Demand and Support-Service Usage

Students

- Access Personalized Onboarding Guidance
- Determine Best-Fit Course Selection through Smart Academic planning
- Connect to and Access Student Success staff and Resources

Advisors

- Identify Students
- Deliver Personalized and Timely Support
- Coordinate Referrals and Support at Scale

Other Student Service Units
(Registrar, Financial Aid, Tutoring, Career Services, or Child Care)

- Direct Referrals through campus-wide success network

Source: EAB research and analysis

Phase I Care Units

Care Units
Academic Advising
Academic Achievement
Athletics
EOF Programs
Military Services
Residence Life
Stockton Cares
Tutoring
Learning Access Programs

Early Utilization Functionality:
- Appointment scheduling
- Summaries & notes
- Messaging features
- Student resources
- Student hand raises
- Alerts & referrals
- Cases & follow-through

Unit Expectations:
- Set availability & appointment scheduling methods
- Record student interactions
- Send alerts & referrals
- Mid-semester progress checks campaign (Progress Report)

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| Academic Advising |
| Academic Achievement |
| Athletics |
| EOF Programs |
| Military Services |
| Residence Life |
| Stockton Cares |
| Tutoring |
| Learning Access Programs |

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Phase II Ideas:

- Piloting faculty use with pilot faculty cohort
- Enhance coordination among student support offices
- Expanding to other Student support offices
- Graduate strategy

Student Affairs:

- Program Sponsor: TBA
- Student Affairs Program Owner: Dr. Edmondson
- Key Constituents: Student Support Offices
- Main Functionality:
    - Appointment Scheduling
    - Summaries & Notes
    - Alerts & Referrals
    - Cases & Follow-Through
    - Messaging & Campaigning Features
    - Student Resources
    - Student Hand Raises

Academic Affairs:

- Academic Lead: Dr. Palladino
- Academic Affairs Program Owner:

Proposed Faculty-Related Timeline (cont.)

Scaling our Faculty & Precepting utilization of Ospreys Navigate across AY24-25

Proposed Faculty-Related Timeline (cont.)

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Scaling our Faculty & Precepting utilization of Ospreys Navigate across AY24-25

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